

Hotel zum Moselstrand - Guest Information

1. Warm Welcome

Dear guests,

We are delighted to welcome you to Hotel zum Moselstrand! Enjoy the picturesque Moselle landscape and our family atmosphere, which has now been maintained for 4 generations. This guest information folder will help you quickly get oriented and make the most of your stay.

Warm regards,

Your team at Hotel zum Moselstrand

2. Important Information A-Z

Arrival / Departure (Check-In / Check-Out)

Arrival from 3:00 PM

Departure until 10:00 AM

Allergies Do you suffer from allergies and need synthetic bedding or must watch certain foods? Please contact us.

Pharmacies The nearest pharmacy is located in Cochem, 13 km away:

Kreuzberg Apotheke Cochem - Avallonstraße 36 • 02671 917020

Burg Apotheke - Ravenestraße 8 • 02671 8629

Doctors Medical practice: Hausärztliche Gemeinschaftspraxis A. and J. Amin, Boelkestraße 2, 56812 Cochem

Dentist: Dr. med dent. Carlos Anetsberger, Ravenestraße 29, 56812 Cochem

Excursions You can find information about possible excursions on our information board on the 1st floor. For questions, please contact reception.

Auto Repair

Autoservice Lenartz - Römerstraße 38, 56820 Briedern – 02673 90048

Autohaus-Marx Kfz-Reparaturen - Am Bühl 1, 56820 Mesenich - 02673 4561

Baby Cot We are happy to provide a free baby cot upon request and availability.

Banks The nearest ATM can be found in Bruttig-Fankel (Volksbank). In Ellenz-Poltersdorf or Cochem you will find Sparkasse & Volksbank with ATMs.

Blanket Additional blankets are available in the wardrobe.

Do Not Disturb Simply hang the corresponding door sign outside your door – we respect your privacy.

Payment You can settle the hotel bill in cash or with your Maestro, Master, Visa or EC card.

Bus/Train Bus stop in the village directly at the church; nearest train station in Cochem (approx. 13 km). There are several bus connections that run through Briedern. Bus schedules are posted on the information board.

Fire Extinguisher / Emergency Exits An escape and rescue plan is displayed in your room. Fire extinguishers are located on each floor. Please do not use the elevator in case of fire.

Bicycles Upon request, we organize bicycle rental for you. Simply ask us at reception.

Television & Radio All rooms have television with radio function.

Breakfast Daily from 8:00–10:00 AM.

Beverage Sales A selection of chilled bottled beverages is available in our house. Please contact reception.

Sewing Kit Sewing supplies are available upon request at our reception.

Emergency Exit Please note the escape route plan on your room door.

Parking Free parking spaces directly at the house.

Mail We are happy to receive your mail or send it for you.

Smoking Non-smoking rooms – Smoking area outdoors.

Safe A safe is located in your room's wardrobe. Instructions are provided.

Boat Tours Moselle river cruises start in Briedern, Beilstein, Cochem or Bruttig-Fankel. Information & tickets available at reception.

Gas Station Nearest gas station: Bruttig-Fankel (2 km)

Taxi We are happy to call a taxi for you – just ask us.

Tips If you are satisfied with our service, we appreciate a small token of thanks.

Environmental Protection Please help us – towel change only when needed (lying on the floor), turn off lights and heating when absent.

Events Current information can be found at <https://cochem.de/tourismus/veranstaltungen/> and <https://stadt-zell-mosel.de/erlebnisse/veranstaltungen/veranstaltungen>

Laundry Service We wash and iron your clothing for a fee – drop off at reception.

Wine Tastings We arrange wine tastings with vintners in Briedern, Bruttig-Fankel & Mesenich. Ask for recommendations!

WiFi Free and without password – freifunk-myk.de

Train Train station in Cochem (approx. 13 km). Connection to Koblenz, Trier, Cologne. Schedules are available at reception.

Parking:

You can park:

- On the Moselle side opposite our hotel
Please leave only small gaps so that as many people as possible can park at the house.
Thank you!
- Please observe the parking prohibition at the corner Hotel-Moselstraße - Hauptstraße.
The public bus runs here and needs space.
- 10m behind the village fountain on the Moselle side, approx. 5-6 spaces – not next to the green strip – (please park very close to the railing as there is a risk of bottleneck).
- At the boat landing stage, public parking spaces
- Opposite Gasthaus Rebstock (boat landing) we own 10 parking spaces.

Bicycles:

You can securely store your bicycles with the key in the garage at Rathausstraße 3. There is also the possibility to charge e-bikes free of charge.